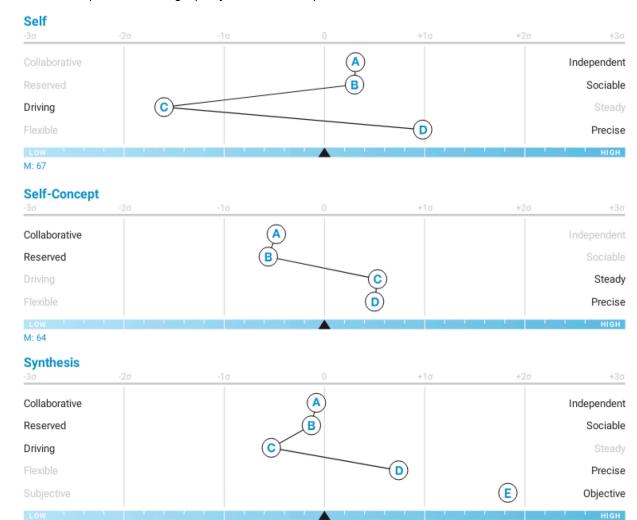




M: 131

Controller

A Controller is detail-oriented and conservative, with a preference for high quality and technical expertise.



Score ID: 901-5826-316

Strongest Behaviors

will most strongly express the following behaviors:

- · Careful with rules; precise, "by the book", fast-paced, and literal in interpreting rules, schedules and results.
- Detail-oriented and thorough; works to ensure things don't fall through the cracks, and follows up to ensure they're done properly and on time.
- Driven to achieve operational efficiencies: thinks about what needs to be done and how it can be done as fast as possible while maintaining a high-quality outcome. Impatient with routines.
- · Proactivity in driving to reach goals while moving at a faster-than-average pace. Inquisitive about the world.
- Relatively independent in taking action on their own ideas. Resourcefully works around most obstacles blocking completion of what they want to accomplish.
- Eager for results, drive is for swift implementation. Works best in fast-paced environments offering a variety of activities, rather than routines.

Summary

is an intense and driving individual with a strong concern for getting work done right and on time. Strongly motivated by a sense of responsibility, they will work rapidly within the framework of established company policies and procedures, referring to these standards for assurance of exactly how things should be done. While the primary focus stays on the tasks at hand, will give some energy to the people and relationships needed to finish.

Functioning within the structure of defined responsibilities and duties, they will be a purposeful, conscientious self-starter, responding positively and actively to both technical and "people" problems with the need to get things done in a timely fashion. Within the range of their training and experience, this individual is a firmly decisive person able to make decisions quickly, to express and act on them with authority, and to share information about them. Decisions will be of a conservative nature, tending to avoid uncertainty and risk, and based on thorough knowledge of all pertinent information, including some input from experts and colleagues.

Working at a faster than average pace, can learn quickly and thoroughly, adapting to new ideas and policies with caution and discretion. They have a strong critical sense and, because of a respect for recognized methods and policies, they'll need to see detailed evidence of the value of change or novelty before accepting it. While conservative, they are respectful of subject matter experts who express ideas in a disciplined manner, and with proof to back them up.

As a communicator, is factual, direct, and authoritative, speaking with precision and, in the event of delays or obstacles, with impatience. Although conveying the purpose and information is the primary concern, they'll have some focus on the audience, and can, at times, soften or adjust styles accordingly is uncomfortable with repetitive routines, and can handle such routines effectively only as long as they are an occasional aspect of the work.

Management Style

- Driven to ensure the team produces exceptionally high quality results in a timely fashion no exceptions
- Authoritative, fast moving, and decisive when working within their field of expertise and realm of defined responsibilities; will ensure the team is driven to uphold these same standards for quality and timeliness
- Motivated to control and minimize risk by ensuring that the team understands the parameters for success, has a template for validation, and is always thoroughly trained and knowledgeable
- Cautious in delegation; when it is necessary, follow-up will be quick and meticulous ensuring that all procedures have been followed and all standards met
- Formal and organized in approach and communication; presents information to the team and to others in a logical, organized, and well-thought-out manner

Management Strategies

To maximize effectiveness, productivity, and job satisfaction, consider providing with the following:

- Opportunity to learn a job thoroughly, with a clear, specific definition of responsibilities and clearly and consistently expressed company policies
- · Work that affords variety and a fast pace within areas of expertise
- Some interaction and collaboration with other people, particularly when they're subject-matter experts who speak
 with proof and authority
- Responsibility and opportunities to express initiative and competence, with achievement rewarded by company recognition, and gradual broadening of responsibility.